

TERMS AND CONDITIONS

In an effort to meet the needs of all parties interested in trekking with llamas, Parties of less than 6 persons may not be private and could potentially include additional trekkers. Private tours for less than 6 persons are available for an additional fee, but must be requested at the time you schedule your reservation. All reservations are taken on a first come first served basis. Reservations are confirmed upon the completion of the liability waiver, the reservation form, and payment of the deposit, or when full payment is received and processed by Wilderness Ridge Trail Llamas. A confirmation receipt will be returned to you via E-mail or through U. S. Postal Service. Once your reservation and deposit are processed, llamas are reserved for the specific days of your trip, and are removed from the rental pool. This is done to prevent over booking of the animals and guides. You are making a commitment to the dates and number of participants plus number of llamas, just as we are committing to provide the services required. If you leave a trip early for any reason the full amount paid will still be applied and no refund will be made. If you rent llamas and return them early you will not be refunded or credited your money back. In this case we are not able to rent them out on short notice.

DEPOSIT POLICY

Personal Llama Rentals:

A 50% deposit is required to confirm your reservation with the balance due the day of your departure. Non-payment of balance will be considered a cancellation and the deposit forfeited.

Guided Day Hikes:

A 50% deposit is required to confirm your reservation with the balance due the day of your departure. Non-payment of balance will be considered a cancellation and the deposit forfeited.

All other types of Reservations, guided multi-day hikes, drop camps, guided overnight treks:

A 50% deposit is required to confirm your reservation with the balance due 15 days prior to departure. Non-payment of balance will be considered a cancellation and the deposit forfeited.

Reservations made and cancelled more than 90 days prior to departure will have the deposit refunded less a \$200.00 cancellation fee.

At times it is possible to accommodate last minute trips (less than 15 days prior to departure). Full payment must be made at the time of booking.

A liability release form must be read and signed. Additionally, llama renters must fill out a rental form which must be understood & signed by each participant.

PAYMENT SCHEDULE

A \$500 per person deposit is required to secure your spot for all overnight and multiday trips. The balance is then due 15 days prior to your trip start date. Final acceptance of any participant is subject to receipt and review of all required forms, documents, and payments.

TRIP ITINERARY CHANGES AND ALTERNATE TRIPS

All Wilderness Ridge Trail Llamas trips are subject to itinerary changes based on a variety of circumstances, including, but not limited to, permit availability, snowpack, river crossings, wildlife, park or land closures, and forest fires. At times alternate trips in different areas may be offered as substitutes. The price of a hiking trip will never change once you're registered. Payments are not refundable for itinerary changes, alternate trips, and land closures. If a trip is cancelled due to circumstances beyond our control and no alternate trip/itinerary is offered, a trip credit equal to the full amount paid will be issued.

CANCELLATION AND REFUND POLICY

Wilderness Ridge Trail Llamas reserves the right to cancel trips. Wilderness Ridge Trail Llamas is not responsible for additional expenses incurred by preparing for the trip (for example: non-refundable advance purchase air tickets, clothing, equipment, visa fees, medical expenses, etc.).

If you cancel or leave a multi-day trip for any reason:

More than 60 days prior to the trip start date, we will grant you a full refund less a \$200 per person administrative fee*.

Between 59 and 30 days prior to the trip start date, we will retain 25 percent of the trip cost.

Between 29 and 15 days prior to the trip start date, we will retain 75 percent of the trip cost.

Less than 15 days prior to the trip start date, or once the trip has begun, there will be no refund.

Day Hike Cancellation Policy: 50% refund with 72 hours' notice; no refund within 48 hours

TRANSFER POLICY

If you transfer from one trip to another: 30 or more days prior to the trip start date, there will be a \$25 processing fee. Less than 30 days prior to the trip start date, regular cancellation and refund policies will apply.

MEDICAL RELEASES

We require medical releases for prospective guests over 69 years of age and for various circumstances such as history of cardiovascular disease, chronic illness, and other conditions and factors.